

KNIGHTGUARD PROTECTION SERVICES PTY LTD Trading as KNIGHTGUARD PROTECTION GROUP ABN 77 052 368 279 | Master Licence No 403140139 1/30 Leighton Place, Hornsby NSW 2077 PO Box 672, Hornsby NSW 1630

### **About Us**

Welcome to Knightguard Pest Control. We provide quality pest and termite control services to Metropolitan Sydney (The Upper NorthShore), the Hills district, the Central Coast and Newcastle. Servicing a wide range of clients from domestic homes to large commercial and industrial sites, we are committed to excellence within the pest control industry. We aim to provide the highest quality and best value for money in relation to your requirements. We are proud that we canprovide safe and effective pest control methods which protect your health and property and minimise financial loss due to termite damage. Our pest management programmes include our one time pest removal service, integrated pest management as well as ongoing service plans. We are trade qualified, licensed , insured and accredited. Our team are available 24 hours a day to assist you with all your pest control needs. All our work is completed to meet stringent Australian Standards.

### **Our Philosophy**

All homes at one time or another experience problems with pests and we understand the importance of protecting your family and home from disease and damage. Our approach is based on tailoring an individual solution to solve your problem.

We will take the required time to thoroughly inspect your property, and then prepare the safest and most effective treatment plan. We use our expertise to develop a range of pest control methods to ensure that the job is done right, the first time.

Our aim is to always exceed our customers' expectations.

### **Residential Services**

Our General Residential Service includes treatment for large cockroaches, ants and webbing spiders. We apply residual product to the external of your home and garden, the internal skirting,roof void and sub-floor. All our services are provided with a quarantee.

Our technicians ensure that the utmost care is taken with your property and possesions. On completion of the treatment your home will be left the way we found it. We deal effectively with all household pests and provide specialist treatment services where needed.

#### **Termite Services**

Your home is the biggest investment you normally make and needs to be protected. Most people insure their homes against fire, storm etc but insurance cover does not cover termite infestation. Prevention is the best cure and regular inspections are an important step in protecting your home. We provide a comprehensive inspection service and we work with you to improve the environment around your property to reduce the risks associated with termite infestation.

#### Other Services

Which pests do we treat?				
Ants	Mosquitoes			
Bedbugs	Moths			
Birds/Bird Mites	Rodents			
Bees	Scorpions			
Beetles	Silverfish			
Cockroaches	Spiders			
Fleas	Termites			
Flies	Ticks			
Lawn Pests	Wasps			

Which pests do we treat?

At Knightguard Pest Control we also deliver an extensive range of pest control services including:

- Specialised treatment services
- Visual termite inspection and reporting service
- Pre Purchase termite inspection
- Pre and Post construction termite management
- Termite control and management



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### Our Guarantee - Its fixed or it's free.

We guarantee to eradicate pests from your home within the agreed time period & offer a full refund of your service fees if we cannot resolve your problem. We are committed to customer satisfaction and we will continue to service your property at no extra charge until the problem is rectified. Please ask our staff about the applicable guarantee period when you book your service.

We also promise to arrive on time. We will call you 15 minutes before we arrive and if we are unable to make the scheduled time, we will deduct as further \$15 off our quoted price.

## **Pricing Policy**

We provide a comprehensive service and we only use quality products. There are many operators out there who offer 'cut price' services and compromise on the level of after sales service they provide. We believe our prices are amongst the most competitive in the industry. There is an old saying that rings true in this industry, sadly -'You get what you pay for'

We are a proud company and we stand by our reputation for excellence and value for money.

Which pests do we treat?						
Bed Bugs	\$250	\$500	\$700	\$800	\$900	
Bees	\$180	\$180	\$180	\$180	\$180	
Bird Lice/ Fleas	\$180	\$190	\$200	\$210	\$220	
Cockroaches	\$160	\$170	\$180	\$190	\$200	
Funnel Web Spiders	P.O.A	P.O.A	P.O.A	P.O.A	P.O.A	
General Pest Control	\$180	\$180	\$200	\$220	\$240	
General Pest + Termite Insp.	\$260	\$280	\$300	\$320	\$340	
German Cockroaches	\$160	\$170	\$180	\$190	\$200	
Rats/Rodents	\$180	\$180	\$180	\$190	\$200	
Termite Control	P.O.A	P.O.A	P.O.A	P.O.A	P.O.A	
Termite Inspection	\$180	\$180	\$200	\$220	\$240	
Wasps	\$180	\$180	\$180	\$180	\$180	
Webbing Spiders	\$160	\$170	\$180	\$190	\$200	

## Knightguard - '365 protect'

Be pest free for a full 12 months with The Knightguard '365 protect' Plan\*.

- Full Timber Pest Inspection & Report (termites)
- Cockroaches, ants, spider treatment with a 365 day guarantee
- Bonus Rodent treatment normally \$180.00
- Two treatments per year

Package Price: \$740 - You save \$340

\* Conditions apply. Based on a 3/4 bedroom home

## **Preparing for treatment**

To get the best results from your Knightguard Pest Control treatment there are some handy hints and tips you can implement around your home.

#### Precautions:

- Please advise our technician of any pets or family members who are around at the time of treatment who may have allergies or your concerns before treatment starts
- Try to keep all pets and people off treatment areas until dry
- Please make sure your home is well ventilated after treatment
- We recommend that you should cover all food items and utensils
- If there are any persons who are sensitive or suffer from severe allergies should preferably remain off the premises for twenty four (24) hours and return after the premises have been well ventilated

### You should allow 14 - 21 days for the products to take full effect.

This applies especially to cockroaches and rodents. Shortly after treatment you may continue to see pests as the treatment can flush out pests from their hiding places so that they will come into contact with the pesticide. If you continue to see dead pests, this is a sign that the treatment is working. Access to areas where rodent bait has been placed must be restricted.

### **General Recommendations**

### To get the best results from your pest treatment we suggest you consider the following:

- If you are planning to have any high pressure, carpet or specialised cleaning done, it is best to do before treatment
- The products are designed to be safe for pets however as a safety precaution animals such as dogs will need
- to be keep somewhere safe for the duration of the treatment
- It is recommended not to have any clothes on your clothes line when treatment is being completed
- You do not have to clean after the treatment.
- You should not remove webs from external surfaces for at least two weeks after treatment. This gives spiders
- time to come into contact with the treated webs.

We look forward to ensuring that your home receives the best protection possible.

If you have any queries about your treatment please call us on 1300 002 673 at anytime to discuss.



## **Knightguard Termite Services**

Your home is probably your most valuable asset. Did you know that termite damage is NOT covered by your home building and contents insurance? CSIRO studies have shown that up to 1 in 5 homes will be infested by termites regardless of the age or construction method. Most people are unaware of the high rate of termite infestations in Sydney and think "It won't happen to me."

Prevention is the best cure and regular inspections by a qualified and accredited inspector is the first step in protecting your home form termites and the damage they can cause. An annual inspection report will provide you with total peace of mind.

When we complete a termite inspection at your property we will provide you with a written Australian Standards compliant report and will detail personal recommendations for your property. Working together, we can help you to improve the environment around your property and reduce the likelihood of termite infestation.

Control techniques for termites can essentially be divided into two types: Pre and Post Construction.

Pre construction techniques usually involve preventative measures which are applied during the construction of the home or building. These are generally a chemical or physical barrier to prevent termite entry. Post construction techniques usually utilise a number of options including baiting, monitoring stations and/or chemical barriers to detect or prevent termite entry into the home. Each property is different. Construction and environmental factors determine which type of treatment is most suitable and we can tailor a termite treatment program specifically for your property. If termites have made their way into your property there are a number of treatment options which can be implemented. Effective termite control requires an understanding of termites and their habits and a well informed knowledge of termite treatment options, products, their application methods and the relevant Australian Standards and Industry Codes. We have vast experience in termite treatments and the best results are achieved by close consultation with you to determine the most suitable control method. All our treatments are completed in accordance with Australian Standards and backed by a service warranty and regular inspections.

# **Hints and Tips to Prevent Termite Infestation**

Arrange regular inspections at least once a year in cooler areas and twice a year in warmer areas

Inspect during periods of high termite activity - early spring to late summer is generally the best

Keep the edges of the house (slabs, foundation, piers and stumps) clear of clutter, including garden beds and vegetation

Inspect the external areas of your home regularly and call in a professional if they find any suspicious activity

Timber can be treated to prevent termite attack, and some timbers are naturally resistant. Use treated or naturally resistant timber when it is in contact with, or close to, soil

Termites are attracted to water, so fix leaking water pipes, drains, showers, sinks etc, plus capture water from air conditioning units and hot water systems

Termites prefer humid conditions, so keep the air and soil under the house dry by improving sub-floor ventilation, drainage and access

Termites cannot chew through properly laid concrete, so when building ensure the concrete slab is properly designed, compacted, and cured